

Al-Arafah Islami Bank PLC.

 Citizen's Charter Unit

 Head Office, AIBL Tower,

 63, Purana Paltan, Dhaka-1000.

 March-24

According to instruction of BRPD Circular No-17 Dated:10.10.2022 as well as office note which is approved by Managing Director of AIBPLC we have already been established one "Citizen's Charter Monitoring Committee"

The following members of the "Citizen's Charter Monitoring Committee" are given below.

"Citizen's Charter Monitoring Committee"

S/L	Name	Designation	Contact No.	Email	Position
01	Janab Muhammod Nadim, FCA (Head of FAD)	DMD & CFO	01819494980, 44850023 (D), Ext.- 109	nadim@aihl.com.bd	Convener
02	Jb. Engr. Md. Habib Ullah Head of GSD (Logistic & Support Services).	SEVP	01814652645, 44850044, Ext.-125	habib.ullah@aihl.com.bd	Member
03	Jb. Md. Aminul Islam Bhuiyan (Head of ICT)	SEVP	01713083581, 44850079, Ext.- 476	aminul.islam@aihl.com.bd	Member
04	Jb. Md. Mazharul Islam (Head of HRD)	SEVP	01817538912, 44850034 (D), Ext.- 150	mazhar.islam@aihl.com.bd	Member
05	Jb. Mohammad Yahya Head of BCD (Branches and Estt.)	EVP	01811454997, 44850042 (D)	yahya0870@aihl.com.bd	Member
06	Jb. Md. Zahurul Hoque (Head of SFU & SICU)	SVP	01817564116, Ext-190	md.hoque@aihl.com.bd	Member and Focal Point Officer.
07	Jb. Ronju Ahamed (SICU)	SPO	01719725373, Ext-193	ronju3108@aihl.com.bd	Member and alternative Focal Point Officer.