

Al-Arafah Islami Bank PLC.

Citizen's Charter Unit

Head Office, AIB Tower,
63, Purana Paltan, Dhaka-1000.

January-26

According to instruction of BRPD Circular No-17 Dated:10.10.2022 as well as office note which is approved by Managing Director of AIBPLC we have already changed our “Citizen’s Charter Monitoring Committee”.

The following members of the updated “Citizen’s Charter Monitoring Committee” are given below.

“Citizen’s Charter Monitoring Committee”

S/L	Name	Designation	Contact No.	Email	Position
01	Jb. Mohd. Rafat Ullah Khan	MD & CEO	01713015421, 44850022 (D),	md@aibl.com.bd	Convener
02	Jb. Iqbal Hossain Ahmed, FCMA Head of ICCW	EVP	01819198607	iqbal1560@aibl.com.bd	Member
03	Jb. Engr. Md. Soheb Ahmed (Head of ICTD) (CC)	EVP & CTO	01720032321 Ext-478	soheb@aibl.com.bd	Member
04	Jb. Md. Rafiqul Islam (Focal Point of SFU & Citizen’s Charter)	SVP	01915-470243, PABX-Ext- 190	rafiqul3665@aibl.com.bd	Member & Secretary
05	Jb. Mohammad Amir Hossain (Head of HRD)	SVP	01713061244 47118207 (D), Ext.- 152	amir6899@aibl.com.bd	Member
06	Jb. C. G. M Asaduzzaman Head of BOD	SVP	01715-027622, 44850104(D), Ext.615	asaduzzaman2658@aibl.com.bd	Member
07	Jb. Ronju Ahamed (SICU)	SPO	01719725373, Ext-193	ronju3108@aibl.com.bd	Member and alternative Focal Point Officer.