**'Sip & Stay' with AIBPLC Mastercard & Gloria Jean's Coffees - Campaign 2026 - *Season 3***

## Frequently Asked Questions (FAQs)

**1. What is the Sip & Stay campaign?**

AIBPLC Mastercard and Gloria Jean's Coffees are offering 10% off eligible purchases. The top 15 Mastercard Cardholders by cumulative eligible spend during the campaign will each win a couple staycation at The Palace Luxury Resort.

**2. When will the campaign run?**

From **20 November to 30 December 2026.**

**3. Who can participate?**

The campaign is open to eligible Mastercard debit, credit and prepaid cardholders with cards issued by banks or NBFIs in Bangladesh.

**4. How can customers participate?**

Pay with an eligible Mastercard at Gloria Jean's Coffees during the campaign period.

**5. What discount is available?**

Customers can enjoy 10% off eligible purchases at Gloria Jean's Coffees.

**6. What are the rewards?**

Each of the top 15 eligible spenders will receive a luxury couple staycation (2N-3D) at The Palace Luxury Resort.

**7. How will the winners be selected?**

Winners will be ranked by their cumulative eligible Mastercard spend during the campaign period. The 15 highest spenders will receive the staycation reward.

**8. Will multiple purchases count?**

Yes. Eligible transactions during the campaign period will count towards cumulative spend.

**10. Which transactions are excluded?**

Cash purchases, commercial or non-retail transactions, and transactions considered suspicious or ineligible will not qualify.

**11. Are any participants excluded?**

Employees of Mastercard, Gloria Jean's Coffees, involved agencies and relevant issuer card teams, as well as cardholders permanently residing outside Bangladesh.

**12. Can customers pay in cash and participate?**

No. An eligible Mastercard payment is required.

**13. Are there other terms?**

Mastercard and Gloria Jean's Coffees may apply additional campaign terms, including eligibility checks and reward booking conditions.

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Other standard terms and conditions may apply.